



July 25, 2008

Frequently Asked Questions
DART Unlimited Access Program

Q: What is the Unlimited Access Program?

A: The Unlimited Access Program is an agreement between the State of Iowa and Des Moines Area Regional Transit (DART) allowing state employees to ride DART buses for free and designed to promote the use of public transportation by employees, reducing the emission of greenhouse gases, avoiding parking lot congestion and reducing the cost of commuting.

Q: Who is eligible for this program?

A: Any State of Iowa employee working in Polk County.

Q: What do I need to do to use the Unlimited Access Program?

A: Simply show your employee ID with a DART sticker attached to the driver when boarding.

Q: I work in Polk County but not on the Capitol Complex so I don't have a picture ID. How do I participate?

A: Employees working 'off campus' will receive DART Passes in lieu of photo IDs with stickers. These passes will be distributed through Management Liaisons from HRE.

Q: What DART services are included in this program?

A: The Unlimited Access Program is very comprehensive and can be used on nearly every DART service, including:

- All DART local route bus services
- All DART Express Routes (including Ankeny and Altoona)
- All DART shuttles (on-call routes, Link Shuttle, etc.)
- Bus Plus Para-transit Service for State of Iowa employees with disabilities preventing them from riding a regular bus.

Q: What DART services are not included in the program?

A: The DART Unlimited Access Program does not include DART-sponsored van pools (Ride Share) or special event services (Iowa State Fair, high school state tournaments, other special events).